

## Solutions Consultant

**Join a market-leading organisation making a difference in Africa!**

We're looking for a motivated and hardworking solutions consultant to implement and maintain our market-leading ERP solution.

### Attributes

- Executing plans to achieve project outcomes efficiently and timeously
- Be organised and target and deadline driven
- Tech savvy
- Customer-orientated and can present yourself and your topics well
- Effectively communicate with clients, understand their needs, and explain technical concepts clearly and concisely
- Able to read between the lines and recognize customers wishes and needs, even beyond their communicated requirements
- Ability to multitask and solve problems creatively
- Adaptability to work within dynamic environments
- Able to work independently and provide feedback
- Good time management skills

### Key Responsibilities

#### Consulting

- Implement client solutions on site through hardware, network, and software induction.
- Deliver training sessions to clients, create & update training materials and provide technical support to customer during the implementation and use of new software systems.
- Collaborate with CRM, Development & Support teams to optimize cross-functional workflows

### Project Implementation

- Execute project plans effectively and create timelines, manage resources, and ensure project deliverables are completed on time and within budget.
- Ensure seamless integration of technology into client's business processes.
- Frequent and accurate feedback to project managers and customers.

### Security

- Adhere to best security practices both onsite as well as offsite.

## Knowledge & Experience

### Project Implementation

- Execute project plan
- Follow and manage project timelines on site
- Experience with project management software tools, methodologies, and best practices

### Communicate efficiently with Project Manager and Customers

- Customer relations
- Relaying customer requirements to line manager
- User training

### IT Skills

- Strong understanding of ERP software
- Able to troubleshoot any software related issues
- PC and Networking skills
- Industry related hardware installation and troubleshooting
- Database backups, restoration and script-running experience would be advantageous

## Requirements

- Grade 12 and/or related degree
- Valid driver's licence
- Bilingual (English / Afrikaans)
- Willingness to travel, work away from home and on weekends

Please apply directly via email by sending all relevant information to [careers@matrixsoftware.co.za](mailto:careers@matrixsoftware.co.za)  
If you have not had any response in two weeks, please consider your application unsuccessful, however your CV will be kept on our database.

